

SF-eship to Mainland China It's Easy, Actua

**Upload Customs Clearance Identification Documents on SFHK APP** 

### Step 1 Log-in SFHK APP

Register and log-in APP with mobile number. Click "Customs" on the main page to begin the online ID Uploading procedure.



# Step 2

Select Type of Identification **Documents** 

Input the waybill number and click "Certificate Image" to select the type of recipient identification documents for customs clearance. (E.g. ID card of Mainland China, passport or other credentials)



Log-in SFHK Official Website

Step 1

Log-in to the SFHK official website homepage. Click "Customs Clearance Service" of "Help Center" to begin the online ID uploading procedure.

**Upload Customs Clearance** 



**Identification Documents on SFHK Official Website** 

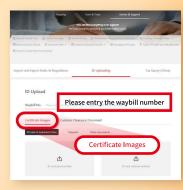
SF-eship to Mainland China

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## Step 2

Select Type of **Identification** Documents

Input the waybill number and click "Certificate Images" to select the type of recipient identification documents for customs clearance. (E.g. ID card of mainland China, passport or other credentials)



## Step 3

### **Upload Recipient** Identification Document for **Customs Clearance**

Click the "Camera Icon" for uploading files;

"Upload Success" will be displayed once the identification document is successfully

Read and agreed the 《Consumer Real Name Filing Agreement Terms and 《Privacy Policy》 on SF Express official website, then click "Submit" to complete the ID uploading procedure.







#### Download now



SFHK APP

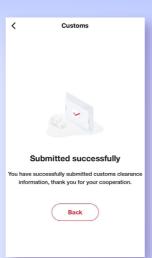




### Step 4 **Document**

Submitted

"Submit Successfully" will be displayed when the upload is completed.





### Step 3

**Upload Recipient Identification** Document for **Customs Clearance** 

Click the arrow icon for uploading

"Upload Success" will be displayed once the identification document is successfully uploaded.

Read and agreed the 《Consumer Real Name Filing Agreement Terms》 and 《Privacy Policy》 on SF Express official website, then click "Submit" to complete the ID uploading procedure.



**Customs Clearance** 



Credentials Upload for www.sf-express.com/hk/en/

# Step 4

### **Document** Submitted

"Submit Successfully" will be displayed when the upload is completed.



