SF-eship to Mainland China
It’s Easy, Actually!

Upload Customs Clearance Identification Documents on SFHK Official Website

**Step 1**
Log-in SFHK Official Website
Log-in to the SFHK official website homepage. Click “Customs Clearance Service” of “Help Center” to begin the online ID uploading procedure.

**Step 2**
Select Type of Identification Documents
Input the waybill number and click “Certificate Images” to select the type of recipient identification documents for customs clearance. (E.g., ID card of mainland China, passport or other credentials)

**Step 3**
Upload Recipient Identification Document for Customs Clearance
Click the arrow icon for uploading files; “Upload success” will be displayed once the identification document is successfully uploaded. Read and agree the Privacy Policy and click “Submit” to complete the ID uploading procedure.

**Step 4**
Document Submitted
“Submit Successfully” will be displayed when the upload is completed.

Credentials Upload for Customs Clearance