Log-in SFHK APP
Register and log-in APP with mobile number. Click “Ship” on the main page to begin with the shipping procedure.

Select Shipping Destination*
Select “Domestic” for shipments to Mainland China, Hong Kong, Macau or Taiwan regions.
Select “International” for shipments to other countries/regions.

Input Shipper’s Information
Save the information in “Address Book” to use again in future shipments.

Input Recipient’s Information
Save the information in “Address Book” to use again in future shipments.

Select Shipping Method
Select “Drop off” if you are going to mail at SF Service Points.
Select “To-door” and provide expected to-door collection time to arrange for parcel collection.

Input Shipment Details
Input commodity descriptions and select payment method. Detailed descriptions and declared value must be provided if it is an exporting shipment.

Mail the Parcel
Click “Tracking” on the main page and select “Drop off” to show the QR Code to SF staffs at SF Service Points.
Or
Wait for to-door parcel collection.

*SFHK APP’s Shipping function is applicable to Hong Kong domestic shipments’ drop-off and to-door collection services, and applies merely to other shipments’ to-door collection service.
If you wish to mail shipments to other countries/regions at SF Service Points, please ask SF staffs for QR waybills.